

# Queenhill Medical Practice

## NEWSLETTER

Autumn 2024

### Staff Changes

Please join the Practice in welcoming our new Practice Manager, Mrs Joey Chong.

We also welcome our new Assistant Manager, Anita Solanki who will be working alongside the Practice Manager with the running of the Practice.



### PHARMACY FIRST



Our Health Care Assistant, Lauren has left the practice and our new HCA will be joining the Practice soon

### National Immunisation Programmes

Vaccines are the most effective way to prevent many infectious diseases and they prevent millions of deaths worldwide every year.

However, if people stop having vaccines, its possible for infectious diseases to quickly spread again. (NHSE)

### Flu Vaccines

Our flu clinics are available to book.

The first clinic is on Saturday 5th October. To book an appointment call the Practice

Community pharmacies can complete an episode of care for people with seven common conditions- sinusitis, sore throat, earache, infected insect bite, impetigo, shingles, and uncomplicated urinary tract infections in women.

### Waiting Room Priority Seating

The Practice has invested in chairs with arms for those patients needing additional support getting up from or sitting down on a chair.



## RSV Vaccine

RSV Vaccine helps reduce the risk of RSV (respiratory syncytial virus) causing serious problems such as pneumonia and bronchiolitis. If you are aged 75 to 79 you are eligible for the vaccine.

If you are 28 weeks pregnant or more, you can speak to the Practice about getting vaccinated.

## Measles & MMR

NHS urges London's young people to get vaccinated amid rise in measles cases

As measles cases continue to rise in London, NHS London is today calling on young people across the capital to ensure they have their vaccinations. The NHS will contact all young people aged 19-25 in London, the West Midlands and Greater Manchester who are missing an MMR jab, encouraging them to contact their GP for a vaccination.

## Seasonal Covid boosters

Patient's will once again receive messages with links to book their seasonal Covid boosters via PCSE England. These clinics will not be held at the Practice

## NHS App

### GP online services Patient Access & NHS App



Signing up to Patient Access enables full use of the NHS app, allowing you to book appointments, request prescriptions, view your medical records, communicate with your GP and much more.

It also gives you lots of information on many health topics written by GPs. In these busy times, having this at your fingertips, 24 hours a day is essential.

To sign up to this service we will need to check who you are as this protects your records from people who are not allowed to view them. You will need to complete a short form, provide photo ID and proof of address such as a passport or driving licence. Once we have this information we will provide you with a letter with your unique username and password. This letter will explain where to log in.

Please see link below to register for Patient Access  
<https://support.patientaccess.com/registration>

To download and use the NHS App on your phone or tablet, you must be aged 13 or over. Once you have full access you can nominate a pharmacy for collection of prescriptions, get your NHS Covid pass, view your NHS number and much more. Using the app means you will be able to see test results, letters from hospitals and consultations from your GP.

## PPG (Patient Participation Group)



### Join your Patient Participation Group

PPGs represent patients and provide feedback on GP practices, helping to drive change



If you are interested in joining Queenhill's PPG please ask at Reception for a form and we will inform you of the upcoming meeting dates.